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FOR HAND-DELIVERY TO EXAMINER V. BERTOGLIO

Attention U. S. Patent and Trademark Office
 Attn: Customer Service - Art Unit 1632

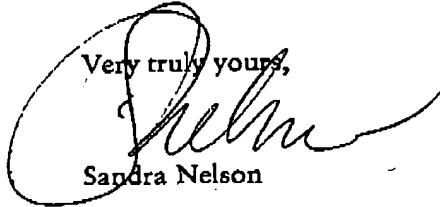
Fax no. 703/746-9195
 Number of pages 1 including cover page

Date November 29, 2004

Concerning U.S. Patent Application for Cohen, et al.,
 Application No.: 09/964,899
 Our Case No.: 4-31612A

I am unable to reach the direct telephone line for Examiner Valarie Bertoglio due to a continuous busy signal, and request that you deliver this fax to her attention.

Thank you.

Very truly yours,

 Sandra Nelson

SAN:

Enclosures

CONFIDENTIALITY NOTICE

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Interoffice Correspondence

Date November 29, 2004

To Examiner Valarie Bertoglio
Location U. S. Patent and Trademark Office
Art Unit 1632

Subject S. N. 09/964,899 filed 9/27/01

Dear Examiner Bertoglio:

We are in receipt of the PTO Office Communication dated 11/12/04. It is my understanding that this communication summarizes your telephone interview with Attorney Regina Bautista on 11/8/04, and that an agreement with respect to the claims was reached.

Please advise if it is necessary to file a written response from our office to the above-referenced communication. Thank you.

Sandra Nelson
Very truly yours,
Sandra Nelson

/SAN